

# 2009 Continuing Education Committee

By Allison Richardson.

#### **Members**

Anne Olsen (Director), Allison Richardson (Chair), Michael DeKoven, Carol Elder, Anthea Goffe, Ophelia Ma, Sylvia Nurse, and Rob Jacobsen.

#### **Overview**

2009 has been a busy and successful year for the CE Committee. The biggest change carrying over from last year was Anne Olsen and Allison Richardson taking over leadership of the committee from Heather Scoular.

The committee's goals for the year were to recruit new members, continue to offer excellent continuing education and preconference sessions, and to build relationships with libraries in other parts of BC in order to offer workshops outside of the lower mainland.

We are very happy to report that three new members joined the committee this year: Anthea Goffe (FVRL), Ophelia Ma (UVIC), and Rob Jacobsen (Kwantlen). Along with continuing members Michael DeKoven (NVDPL), Carol Elder (Langara), and Sylvia Nurse (BC Courthouse Library), we had an energizing mix of talents and passions to draw upon!

We have also made progress in building relationships outside of the lower mainland. Our member Ophelia Ma has been an excellent liaison with libraries on Vancouver Island. We are also currently working with Toni McKilligan, Director of the Houston Public Library, to provide CE workshops in northern BC. Several of our workshop presenters have also expressed interest in taking their workshops to other parts of BC and we are working towards making this a reality.

### Workshops

Getting and Staying Organized at Work – September 18, 2009 (Vancouver) Presenters: Denise Dale and Sandie Bradley.

Participants learned basic organizing techniques; systematic methods of tracking schedules, email, and documents; and practical activities and strategies for getting and staying organized in the realms of personal workspace and job roles. Many thanks to Vancouver Public Library for hosting workshop at Central Branch.

Building a Better Website: Website Redesign – November 2, 2009 (Victoria) Presenters: Kay Cahill and Cecily Walker.

This workshop covered smart website design from start to finish – including gathering user requirements, content management systems, and using existing web tools and social media services to create a compelling user experience. Participants created and customized their own small WordPress site. Many thanks to UVIC for hosting this workshop at the McPherson Library.

Answering Health and Medical Reference Questions – November 19, 2009 (North Vancouver) Presenter: Dean Giustini.

Participants reviewed high quality sources for both consumer and research-level health information with an emphasis on answering health reference questions in a Canadian context. Free search tools like Google, Bing, and PubMed as well as subscription sources like the eCPS and others licensed by eHLABC were also covered. Many thanks to North Vancouver District Public Library for hosting this workshop at the Lynn Valley branch.

Managing MARC Record Sets with MarcEdit -February 3<sup>rd</sup>, 2010 (Vancouver) Presenter: Linda Woodcock.

Participants were introduced to MarcEdit, a free program designed to enable easy editing of MARC records. Participants practiced viewing, editing, and manipulating MARC records with the software as well as batch editing techniques for modifying records to suit local needs. Many thanks to the Vancouver School Board for hosting this workshop at their Technology Training Centre.

## **Education Institute**

The CE Committee did not contribute any El courses in 2009. However, Kay Cahill and Cecily Walker are adapting their Website Redesign workshop into an El course.



# 2009 Pre-conference Sessions

CE offered 7 pre-conference sessions at the 2009 conference.

- Expect the Unexpected: Be Prepared When Disaster Strikes your Library! (full day)
- From Data to Action: Library Services Assessment (full day)
- Performance Management and Evaluation (1/2 day)
- Writing & Learning Centres 101: A Hands-On Workshop for Librarians (1/2 day)
- So You Want to Be a Storyteller? (1/2 day)
- Effective Reference Encounters: Achieving Service Excellence (1/2 day)
- Collective Thoughts on Collective Agreements: Be a Stronger Voice in Your Union (1/2 day)

A total of 145 people registered for the sessions, with the most popular ones being the sessions on assessment and effective reference.

## 250 and the Sunshine Coast Incentive Grant

The committee awarded one grant of \$1000 to the North East Library Federation to support a workshop on digital collection building. This workshop will provide additional tools to northern libraries and community stakeholders participating in the BC History Digitization Program coordinated by UBC's Iving K. Barber Learning Centre.

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