

Digital collections, business reference, and trustee roundtable

By Courtney Novotny.

Digital Collection Building: Bringing a Community's Historical Photos Online (F6)

Speakers: Adam Brownfield is a MLIS student at the School of Library, Archives, and Information Science at the University of British Columbia and has worked in digital asset management for five years. Maryann Kempthorne is a Technical Services Librarian currently working in Systems at the West Vancouver Memorial Library. She teaches cataloguing of book and non-book materials and has previously worked for the Vancouver School Board, Pacific Newsgroup Library, Vancouver Public Library and the Museum of Anthropology.

This session detailed the steps required to build a digital collection of local historical photos, as exemplified by the recent digitization initiatives at the West Vancouver Memorial Library. One future goal of the WVML Historic Photo Collection (<http://digital.westvanlibrary.ca>) is to increase the social function of the digital collection by allowing the community users to add their own content and ideas to the collection. The session's emphasis was on digitizing to connect with community, not necessarily to preserve and the speakers promoted empowering others to digitize their own materials. The session ended with an informal roundtable discussion on other digitization projects happening around the province.

Moving from NO to NO, But Let's Talk: Business Reference as a Consultation Process (F19)

Speakers: Mark Bodnar works as a business librarian for Simon Fraser University and has worked as a business librarian for 13 years. Aleha McCauley is the Community Engagement Librarian (Business Services) at the Irving K. Barber Learning Centre at UBC.

This session outlined how to move away from a retail reference interaction and towards a more consultative approach. The speakers promoted using a consultative customer service model in order to best help patrons and students find the business information they need. Information was provided for both an academic and public library context. There was a lively brainstorming session on how to break down the reference transaction into sub-questions in order to clarify, consult, and find resources for patrons.

Trustee Session: Round Table (F27)

Chaired by Ivan Idzan, president of the BCLTA at the time of the conference.

This roundtable discussion was the third roundtable meeting of the BCLTA. This discussion included a review of the topics discussed at the previous roundtable, along with updates on those issues, and several topics on the running and membership of the BCLTA.

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